KIDS DENTIST PLUS

Website Terms and Conditions

Effective Date: November 11, 2026

1. Acceptance of These Terms

These Terms and Conditions ("Terms") are a binding agreement between you and S.Y.Y. Jang DDS Corp., doing business as Kids Dentist Plus, together with its affiliated practices, office locations, owners, dentists, successors, and assigns ("we," "us," or "our").

These Terms govern your access to and use of kidsdentistplus.com and any other website, online form, scheduling or appointment request tool, referral form, careers page, email, text message program, telephone line, advertisement, and social media page that we may operate or that links to these Terms (together, the "Services").

By accessing or using the Services, submitting any form, requesting an appointment, contacting us through the Services, or clicking to accept, you agree to these Terms and acknowledge our Privacy Policy, on your own behalf and on behalf of any child or other person for whom you act. You represent that you have authority to bind each such person. If you do not agree, do not use the Services.

These Terms apply in addition to any patient consent, financial agreement, arbitration agreement, or other document you may sign with us. If a signed patient document conflicts with these Terms as to dental care or payment for dental care, the signed patient document controls on that subject.

2. No Medical Advice; No Provider-Patient Relationship

IF YOU THINK YOU OR YOUR CHILD MAY HAVE A MEDICAL OR DENTAL EMERGENCY, CALL 911 OR GO TO THE NEAREST EMERGENCY ROOM IMMEDIATELY. DO NOT USE THE SERVICES FOR EMERGENCIES.

All content on the Services, including text, images, videos, descriptions of procedures, blog posts, and responses to inquiries, is provided for general informational purposes only. It is not dental, medical, or other professional advice, diagnosis, or treatment, and it is not a substitute for an in-person examination by a licensed professional. You should not rely on the Services to make decisions about care, and you should never disregard or delay seeking professional advice because of anything on the Services.

Use of the Services, including submitting a form, sending a message, or requesting an appointment, does not create a dentist-patient or other provider-patient relationship. Such a relationship may be formed only when one of our providers agrees to treat a patient in accordance with our intake procedures.

Descriptions of procedures, outcomes, technology, experience, and timing are general, may not apply to you, and may change. Results vary. Testimonials and reviews reflect individual experiences

and are not a promise or guarantee of any result. Before-and-after images, if any, are illustrative only.

3. Appointments, Pricing, Insurance, and Financing

Appointment requests. A request submitted through the Services is a request only. No appointment is scheduled until we confirm it. We may decline, cancel, or reschedule any request or appointment, and we may change providers, hours, locations, and services at any time. We may apply cancellation, missed appointment, and late arrival policies and fees as permitted by law.

Availability. Services, providers, specialties, sedation options, teledentistry, and hours may vary by location and may not be available to every patient. We may refuse or discontinue service to anyone as permitted by law.

Pricing and promotions. Any prices, fees, offers, and promotions shown on the Services are for general information, may contain errors, may be subject to additional terms, and may be changed or withdrawn at any time without notice. Nothing on the Services is a quote, a treatment plan, or a Good Faith Estimate under federal law.

Insurance. References to accepted insurance plans are general and may change. Any benefits research we may perform is a courtesy and is not a guarantee of coverage or payment. You remain responsible for all charges that your plan does not pay, as permitted by law and your plan.

Financing. We may use third parties to offer financing and payment plans, which may be subject to those third parties' own terms and credit approval. We do not make credit decisions and are not responsible for third-party financing.

4. Third-Party Services and Links

The Services may link to or rely on websites, platforms, and tools operated by third parties, including the patient portal and online booking platform, payment processors, financing companies, maps, review sites, and social media platforms. We provide these for convenience only. We do not control, endorse, or assume responsibility for any third-party service, its content, its availability, its security, or its practices. Your use of any third-party service is at your own risk and subject to that third party's terms and privacy policy.

5. Eligibility and Your Information

The Services are intended for adults in the United States. You must be at least 18 years old to use the Services. If you use the Services for a child or another person, you represent that you are that person's parent, legal guardian, or authorized representative.

You agree that all information you provide is true, accurate, current, and complete, and that you will keep it updated. We may rely on the information you provide without verifying it. You are responsible for all activity under any account or credentials you may use and for keeping them confidential.

6. Acceptable Use

You agree that you will not, and will not permit anyone else to:

- Use the Services for any unlawful, fraudulent, harassing, defamatory, or harmful purpose.
- Submit false, misleading, or unauthorized information, or impersonate any person.
- Copy, scrape, crawl, harvest, or data-mine the Services or any content by automated means.
- Reproduce, modify, distribute, sell, license, frame, or create derivative works from the Services or any content.
- Use the Services or any content to develop, train, or improve any artificial intelligence or machine learning system.
- Interfere with, disrupt, overload, probe, or attempt to gain unauthorized access to the Services or related systems.
- Introduce viruses, malware, or other harmful code.
- Circumvent any security, access control, or technical limitation.
- Use the Services to send unsolicited or commercial communications.
- Use the Services to test, audit, or generate legal claims against us or our vendors.

We may monitor use of the Services, investigate suspected violations, remove any content, block any user or device, and report conduct to law enforcement, at any time and without notice or liability.

7. Intellectual Property

The Services and all content, including text, graphics, logos, names, trademarks, photographs, videos, designs, software, and their selection and arrangement, are owned by us or our licensors and are protected by copyright, trademark, and other laws. Our names, logos, and slogans are our trademarks and may not be used without our prior written permission.

We grant you a limited, personal, revocable, non-exclusive, non-transferable license to view the Services for your own non-commercial use in seeking information about our practices. All other rights are reserved. Any unauthorized use ends this license automatically.

8. Submissions, Reviews, and Feedback

Do not submit anything through public areas of the Services, social media, or review sites that you wish to keep private.

For any review, testimonial, comment, photo, video, idea, suggestion, or other material you may submit or post about us, other than protected health information in your patient record ("Submissions"), you grant us a perpetual, irrevocable, worldwide, royalty-free, fully paid, transferable, and sublicensable license to use, reproduce, modify, adapt, publish, display, distribute, and create derivative works from the Submission, in any media and for any purpose, including advertising, without notice, approval, or compensation to you, subject to any authorization the law may require.

You represent that you own or have all rights needed to grant this license and that your Submissions are accurate and lawful. We have no obligation to use, keep confidential, keep, or respond to any Submission, and we may remove any Submission we control at any time.

Copyright complaints. If you believe content on the Services infringes your copyright, send a written notice that meets the requirements of 17 U.S.C. section 512(c)(3) to the address in Section 20, marked "Copyright Agent."

9. Communications and Electronic Consent

Consent to be contacted. By providing a telephone number or email address, you represent that you are authorized to provide it, and you agree that we and our vendors may contact you at that number or address by call, text message, voicemail, and email, including by automated technology and prerecorded or artificial voice, about appointments, treatment, accounts, billing, collections, surveys, and other matters related to our services, to the fullest extent permitted by law. We may send marketing calls and texts where you have provided any consent the law may require. Consent to marketing calls or texts is not a condition of purchasing any goods or services.

Text message terms. Message frequency may vary. Message and data rates may apply. You may reply STOP to a text message to stop receiving texts from that program, or HELP for help. We and wireless carriers are not liable for delayed or undelivered messages. You agree to tell us promptly if your telephone number changes.

Unsecured channels. Email, text messages, and web forms may not be encrypted or secure. You accept the risk of using them, and you agree that we may respond through the same channel.

Electronic records. You agree that we may provide notices, disclosures, agreements, and other communications to you electronically, by posting them on the Services or by sending them to any email address or telephone number you provide, and that electronic communications and electronic acceptance satisfy any legal requirement that a communication or signature be in writing.

Monitoring. To the fullest extent permitted by law, you consent to our and our vendors' monitoring and recording of your interactions with the Services, and, with any notice the law may require, of telephone calls with us.

10. Privacy

Our Privacy Policy describes how we may collect, use, and disclose information through the Services and is incorporated into these Terms. Our Notice of Privacy Practices describes how we may use and disclose protected health information.

11. Disclaimers

TO THE FULLEST EXTENT PERMITTED BY LAW, THE SERVICES AND ALL CONTENT ARE PROVIDED "AS IS," "AS AVAILABLE," AND "WITH ALL FAULTS," WITHOUT WARRANTIES OF ANY KIND. WE AND OUR AFFILIATES, OWNERS, DENTISTS, OFFICERS, EMPLOYEES, AGENTS, LICENSORS, AND VENDORS (TOGETHER, THE "PROTECTED PARTIES") DISCLAIM ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, AND QUIET ENJOYMENT, AND ANY WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

THE PROTECTED PARTIES DO NOT WARRANT THAT THE SERVICES OR ANY CONTENT WILL BE ACCURATE, COMPLETE, CURRENT, RELIABLE, UNINTERRUPTED, SECURE, OR FREE OF ERRORS, VIRUSES, OR OTHER HARMFUL COMPONENTS, THAT ANY MESSAGE OR REQUEST WILL BE RECEIVED OR ANSWERED, OR THAT ANY DEFECT WILL BE CORRECTED. NO INFORMATION OR STATEMENT, WHETHER ORAL OR WRITTEN, OBTAINED THROUGH THE SERVICES CREATES ANY WARRANTY OR GUARANTEES ANY RESULT OF TREATMENT.

YOUR USE OF THE SERVICES AND YOUR RELIANCE ON ANY CONTENT ARE AT YOUR SOLE RISK. We may change, suspend, or discontinue any part of the Services at any time without notice or liability. Some laws do not allow certain disclaimers, so some of the above may not apply to you.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, THE PROTECTED PARTIES WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR USE, ARISING OUT OF OR RELATING TO THE SERVICES, ANY CONTENT, ANY THIRD-PARTY SERVICE, ANY COMMUNICATION, ANY UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR INFORMATION, OR THESE TERMS, UNDER ANY THEORY OF LIABILITY, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE FULLEST EXTENT PERMITTED BY LAW, THE TOTAL LIABILITY OF THE PROTECTED PARTIES FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICES OR THESE TERMS WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS ($100).

These limitations apply to all claims, whether based on contract, tort, negligence, strict liability, statute, or any other theory, and they apply even if a remedy fails of its essential purpose. They are a fundamental basis of the bargain between you and us. This Section 12 limits liability arising from the Services and does not limit liability that the law does not allow to be limited.

13. Release and Indemnification

Release. To the fullest extent permitted by law, you release the Protected Parties from all claims, demands, and damages arising out of or relating to any third-party service, any dispute between you and a third party, and the acts or omissions of any third party. You waive California Civil Code section 1542, which states: "A general release does not extend to claims that the creditor or releasing party does not know or suspect to exist in his or her favor at the time of executing the release and that, if known by him or her, would have materially affected his or her settlement with the debtor or released party."

Indemnification. To the fullest extent permitted by law, you agree to defend, indemnify, and hold harmless the Protected Parties from and against all claims, liabilities, damages, losses, costs, and expenses, including reasonable attorneys' fees, arising out of or relating to your use or misuse of the Services, your Submissions, your violation of these Terms, your violation of any law or any right of a third party, or any inaccurate information you provide. We may assume the exclusive defense and control of any matter subject to indemnification, and you agree to cooperate with our defense.

14. Binding Arbitration Agreement and Class Action Waiver

PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS. IT REQUIRES YOU AND US TO RESOLVE DISPUTES THROUGH BINDING INDIVIDUAL ARBITRATION INSTEAD OF IN COURT. YOU AND WE EACH GIVE UP THE RIGHT TO A JURY TRIAL AND THE RIGHT TO PARTICIPATE IN A CLASS, COLLECTIVE, OR REPRESENTATIVE ACTION. THIS ARBITRATION AGREEMENT IS A MANDATORY CONDITION OF USING THE SERVICES. IF YOU DO NOT AGREE TO IT, DO NOT USE THE SERVICES.

14.1 Agreement to arbitrate. You and we agree that any dispute, claim, or controversy between you and any of the Protected Parties that arises out of or relates in any way to the Services, these Terms, the Privacy Policy, our advertising or marketing, our calls, text messages, emails, or other communications, our collection, use, or disclosure of information, or any Tracking Technologies on the Services (each, a "Dispute") will be resolved exclusively by final and binding individual arbitration, and not in court. "Dispute" is to be given the broadest meaning the law allows. It includes claims based on contract, tort, statute, regulation, fraud, misrepresentation, or any other legal theory, and claims that arose before you accepted these Terms or that arise after they end.

14.2 Who is covered. This Section 14 binds you, anyone on whose behalf you use the Services, and your and their heirs, successors, and assigns. Each of the Protected Parties, and each vendor that provides technology or communications services for the Services, is an intended third-party beneficiary of this Section 14 and may enforce it.

14.3 Claims about dental care. Any claim for professional negligence or about dental care that a patient has received is governed by the separate patient arbitration agreement, if any, that the patient or the patient's representative signed, and that agreement controls for those claims. If there is no such agreement, or it does not apply, those claims are subject to this Section 14 to the fullest extent permitted by law.

14.4 Small claims court. Either party may bring an individual claim in small claims court instead of arbitration if the claim qualifies and remains in that court on an individual basis.

14.5 Mandatory informal resolution first. Before starting arbitration, the party with a Dispute must send the other a written Notice of Dispute. Your notice must be mailed to us at 400 Plaza Drive #120-400, Folsom, California 95630, Attn: Legal. Our notice may be sent to the most recent postal or email address we have for you. The notice must include the sender's name, address, telephone number, and email address, a description of the Dispute and its factual basis, the specific relief sought with a calculation of any damages, and the personal signature of the party sending it. The notice must be individual to that party. The parties will then try in good faith to resolve the Dispute for 60 days after the notice is received, including by an individual telephone or video conference if either party requests one. Any statute of limitations and filing deadline is tolled during those 60 days. Completing this process is a condition that must be met before arbitration may be started, and a court may stop any arbitration started without it.

14.6 Rules and administrator. The Federal Arbitration Act, 9 U.S.C. section 1 and following, governs the interpretation and enforcement of this Section 14. The arbitration will be administered by the American Arbitration Association ("AAA") under its Consumer Arbitration Rules in effect when the arbitration is started, as modified by this Section 14. The rules are available at www.adr.org. If the AAA is unavailable or unwilling to administer the arbitration consistent with this Section 14, the

parties will select another administrator, and if they cannot agree, a court will appoint one. The arbitration will be decided by a single neutral arbitrator.

14.7 Authority of the arbitrator. The arbitrator has exclusive authority to resolve any Dispute about the interpretation, applicability, enforceability, or formation of this Section 14, including any claim that all or part of it is void or voidable, and whether a Dispute must be arbitrated. However, a court, and not the arbitrator, will decide any question about the enforceability of Section 14.9 and whether the requirements of Section 14.5 have been met. The arbitrator will apply these Terms and applicable law, may award on an individual basis any remedy that a court could award to the individual party, and will issue a written decision. Judgment on the award may be entered in any court with jurisdiction.

14.8 Location and fees. Unless the parties agree otherwise, any hearing will be held by telephone or video, on written submissions, or in person in the California county where you live or in Sacramento County, California, as the AAA rules allow. Payment of filing, administration, and arbitrator fees will be governed by the AAA rules and applicable law. Each party will pay its own attorneys' fees and costs unless the law or the AAA rules provide otherwise. The arbitrator may award fees and costs against a party that brings a claim or defense that is frivolous or brought for an improper purpose, to the extent a court could do so.

14.9 CLASS ACTION AND JURY TRIAL WAIVER. YOU AND WE AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF, CLASS REPRESENTATIVE, OR CLASS MEMBER IN ANY PURPORTED CLASS, COLLECTIVE, CONSOLIDATED, PRIVATE ATTORNEY GENERAL, OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS AND MAY NOT PRESIDE OVER ANY CLASS OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY AWARD RELIEF ONLY IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NEEDED TO RESOLVE THAT PARTY'S INDIVIDUAL CLAIM. YOU AND WE EACH WAIVE THE RIGHT TO A TRIAL BY JURY.

14.10 Mass filings. If 25 or more similar demands for arbitration are filed against us by or with the help of the same law firm or group of coordinated law firms, the AAA Consumer Mass Arbitration Supplementary Rules, or any successor rules, will apply.

14.11 No opt-out; survival. This Section 14 applies to everyone who uses the Services. There is no right to opt out of it. It survives the end of these Terms and of your use of the Services.

14.12 Changes to this Section. If we change this Section 14, the change will not apply to any Dispute for which a Notice of Dispute was received before the change was posted. Your continued use of the Services after a change is posted means you accept it.

14.13 Severability. If any part of this Section 14 is found unenforceable, that part will be severed and the rest will be enforced. If Section 14.9 is found unenforceable as to a particular claim or request for relief, such as a request for public injunctive relief, then that claim or request alone will be severed and decided in court under Section 15 after all arbitrable claims and requests have been arbitrated, and everything else will remain in arbitration. In no case will any Dispute be arbitrated on a class, collective, or representative basis.

15. Governing Law and Venue

These Terms and any Dispute are governed by the laws of the State of California, without regard to its conflict of laws rules, and by the Federal Arbitration Act as stated in Section 14. Any Dispute that is not subject to arbitration or small claims court will be brought exclusively in the state or federal courts located in Sacramento County, California, and you consent to the personal jurisdiction of those courts and waive any objection to venue.

16. Time Limit to Bring Claims

To the fullest extent permitted by law, any Dispute must be started by sending a Notice of Dispute under Section 14.5 within one (1) year after the claim first arose. Otherwise the Dispute is permanently barred.

17. Changes and Termination

We may change these Terms at any time and in our sole discretion. Except as stated in Section 14.12, changes take effect when the revised Terms are posted on the Services with a new effective date. Your continued use of the Services after a change is posted means you accept the revised Terms. You should review these Terms each time you use the Services.

We may suspend or end your access to all or part of the Services at any time, for any reason or no reason, without notice or liability. Sections 2, 4, and 7 through 20 survive any termination.

18. General Terms

- **Entire agreement.** These Terms, the Privacy Policy, and any additional terms we may post for a particular feature are the entire agreement between you and us about the Services and replace all earlier understandings about them.
- **Severability.** Except as stated in Section 14.13, if any part of these Terms is found unenforceable, it will be enforced to the maximum extent permitted and the rest will remain in effect.
- **No waiver.** Our failure or delay in enforcing any right is not a waiver of it. Any waiver must be in writing and signed by us.
- **Assignment.** You may not assign or transfer these Terms. We may assign or transfer them, in whole or in part, without notice or consent.
- **No third-party beneficiaries.** Except for the Protected Parties and the vendors described in Section 14.2, these Terms give no rights to any third party.
- **Force majeure.** We are not responsible for any failure or delay caused by events beyond our reasonable control.
- **Interpretation.** Headings are for convenience only. "Including" means "including without limitation." These Terms will not be construed against the party that drafted them.
- **Language.** These Terms are written in English. Any translation is provided for convenience, and the English version controls.

19. Notice for California Users

Under California Civil Code section 1789.3, California users are entitled to the following notice. The Services are provided by the entity identified in Section 1, located at 400 Plaza Drive #120-400, Folsom, California 95630, telephone (916) 226-6767. There is no charge to use the Services. If you have a complaint about the Services or want more information about their use, contact us at the address above. You may also contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs in writing at 1625 North Market Blvd., Suite N 112, Sacramento, California 95834, or by telephone at (800) 952-5210.

20. Contact Us

Attn: Legal
400 Plaza Drive #120-400,
Folsom, California 95630
Phone: (916) 226-6767
Email: info@kidsdentistplus.com